Enforcing Safe Search in Connect for Windows, macOS, and iOS

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In this article

This article is for **IT Support** using **Connect** on **Windows, macOS,** and **iOS/iPadOS** devices.

Microsoft and Google provide a Safe Search function that filter adult content from search results in Bing, Google Search, and YouTube Search. You can use School Manager to enable Safe Search on devices running Connect.

Before You Start

Check for your current Safe Search settings:

- If your school already uses Google Workspace for **Safe Search,** you can use School Manager to enforce Bing Safe Search. Duplicating the Safe Search in Google Workspace and School Manager can prevent Safe Search from working.
- Review your list of **Content Filtering** rules for any existing rules for Google, YouTube, and Bing search engines and keywords.

Contact Linewize Support for assistance before you start if you already have multiple rules for Google, YouTube, and Bing.

Enabling Safe Search

Use these steps in School Manager to set up Connect on your users' local devices to enforce Safe Search.

1. Go to **Filtering > Content Filtering**.
2. Select **ADD RULE** if you do not have an existing rule. Or select the **pencil icon** to *edit an existing rule.*
   a. If your school does not use Google Workspace to manage Safe Search, create a block rule using the following two signature categories
      Mature Search Content, Mature Media Content
   b. If you have iPads, use the two signature categories (and specify the iPad users in Groups in the next step)
      bing.search.familyzonedns.com, google.search.familyzonedns.com, youtube.media.familyzonedns.com
   c. If your users are required to login to their Google account and you manage Safe Search in Google Workspace, create a block rule for Bing-only using the following web address
      bing.search.familyzonedns.com
3. (Optional) Choose **Groups** in **Select Criteria**. Type and select a *Group name* to restrict the rule to only these users.
4. Ensure **Action** is set to **Block**.
5. (Optional) Select the **Locked Rule** checkbox if there are other locked rules for search keywords or search engines. You may also check **Locked** if you do not want teachers to override this rule.
6. Select **SAVE**.
7. On the **Content Filtering** screen, *enable* the rule by selecting its toggle.

8. Move it to the top of the list.
9. Go to **Configuration > Mobile Agent > Off School Manager Network**.
10. Ensure **MITM Enabled** is checked.
11. Click in **Search for Website/Category** in **MITM Inspected**.
    a. If your school uses Google Workspace to manage Safe Search, type *Bing* and select **Signature Bing**.
    b. If your school does not use Google Workspace for Safe Search, type the search engine name and select the three signatures: **Signature Google Search**, **Signature YouTube**, and **Signature Bing**.
12. Go to the bottom-right corner of the **Mobile Agent** window and select **SAVE**.